

Terms and Conditions:

1. The promotion period runs from 24 October to 3 November 2019, both dates inclusive, (the "Promotion Period").
2. The Gift Redemption Counter is located on Level UG at Festival Walk. Opening hours are from 11:00 am to 10:00 pm during the Promotion Period.
3. During the Promotion Period, shoppers using a credit card, debit card, EPS, UnionPay Card or Octopus Card (the "Designated Electronic Payment Method") to spend HK\$1,500 or above on the same day with Eligible Transaction Documents in at least two different stores at Festival Walk (subject to a maximum of three same-day transaction receipts, with each transaction must be for HK\$200 or above) will be entitled to participate in the instant-win lucky draw once.
4. Shoppers must present the original same-day transaction receipts and corresponding designated electronic payment receipts (the "Eligible Transaction Documents") in person at the Gift Redemption Counter on the day of purchase to be eligible. Photocopied, revised, reprinted or handwritten transaction receipts and cash payment receipts will not be accepted.
5. Eligible transactions do not include the purchase of Festival Walk Gift Vouchers, merchant's cash coupons/shopping vouchers/stored value cards/gift cards, value-adding receipts from any shop, Alipay transactions, WeChat Pay transactions, charity donations, exchanges/refunds, bill payments, insurance/ investment/bank services, finance services, telecommunication services, split transactions, membership fees, car parking fees, electronic vehicle charging fees, locker rental fees, tenants in office building transactions, instalment transactions, fraudulent transactions, and unauthorised transactions. For deposit payments or instalment transactions, only the first deposit payment or the first instalment amount will be eligible on the day of payment. The balance amount of the relevant transaction will not be eligible to participate in the instant-win lucky draw during the entire Promotion Period.
6. All outdated transaction receipts or electronic payment receipts are not eligible for this promotion. All transaction receipts from cash advances, online purchases, mail orders, phone orders, finance charges, late-payment charges, annual fees or any transaction receipts not originating from a genuine transaction at Festival Walk or which has been subject to a cancellation, charge-back, return of goods or refunds will not be accepted.
7. Each Eligible Transaction Document will be entitled to participate in the instant-win lucky draw once only. All Eligible Transaction Documents will be stamped with a "Redeemed" chop for record purpose after completion of the redemption. Stamped receipts cannot be used for a refund at the relevant merchant's outlet(s).
8. The Counter staff will determine the eligibility of each transaction. Festival Walk (2011) Limited ("FW2011") has the right to record or photocopy the spending details including the credit card number, cardholder name, the merchant name and the transaction amount. Information collected by FW2011 will be used for verification only.
9. During the entire Promotion Period, each shopper can only participate in the instant-win lucky draw once per day regardless of the amount spent.
10. All redeemed gifts are not cancellable, transferrable, refundable or exchangeable for cash and cannot be resold.

11. Staff of Festival Walk and its tenants are not eligible to participate in this promotion on behalf of shoppers.
12. Visuals of related promotional materials are for reference only. Redeemed gift(s) will not be replaced or replenished if stolen, lost or damaged. The gifts are subject to such quality assurance Terms and Conditions as provided by the supplier. FW2011 accepts no responsibility and no liability for any matter relating to the conditions and quality of the gifts provided by the respective suppliers.
13. In case of any disputes, FW2011 reserves the right of final decision on all matters.
14. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these Terms and Conditions, the English version shall prevail.
15. All shoppers who participate in the redemption are presumed to have read, accepted and agreed to abide by the above Terms and Conditions. Otherwise, the shoppers will be considered to have forsaken their rights to participate.